

NATIONAL FEDERATION OF UNIVERSITY CO-OPERATIVE ASSOCIATIONS (NFUCA)

REPORT







University Co-ops: Road to the Future

While having expectations and concerns about the future, students always step forward. Taking this into consideration, all business activities of a university co-op are designed for students. University co-ops operate cafeteria, bookstore and general store. University co-ops also support the career development of students, from admission to graduation.

University co-ops are involved in UNICEF activities, activities promoting peace, reconstruction assistance at disaster-affected areas and environmental activities. We believe that these activities will make students' college life meaningful and pave the road to the future. We will continue to support the progress of students towards the future by working on improving product lineups, services and activities.

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自六

INDEPENDENCE

To work as an independent organization in revitalizing universities and their communities, as well as contribute to the enrichment of society and its culture

5

Invigorating universities and thei local communities as an independent business organization.



Contributing to the enrichment of society and its culture through the development of independent and attractive business activities.



PARTICIPATION

To encourage the active participation of members, broaden cooperative experiences, and realize a sustainable society that is kind to both people and the planet.

7

Encouraging the active participation of members, broadening cooperative experiences, and realizing a sustainable society that is kind to both people and the planet.



exchange and peace as ar organized movement based on member participation.

Leaving No One Behind:

Demonstrating the Strengths of University Co-ops by Promoting Participation and Cooperation



Prof. Motoo Furuta
President of National Federation of University Co-operative Associations
Professor Emeritus, The University of Tokyo

"Leaving No One Behind" is the principle of the Sustainable Development Goals (SDGs), a collection of global goals set by the United Nations General Assembly in 2015, which is taken from the words sustainable, diverse and inclusive society leaving no one behind. Up until now, economic development tends to be for wealthy people and the strong in developed countries. Reflecting on this fact, SDGs bring up the characteristics of sustainable development by including the poor people and the weak in developing countries, leaving no one behind.

The inclusiveness of leaving no one behind lies in the participatory and inextricably linked relationship, in which all stakeholders assume a role. Of the characteristics of SDGs, i.e. universality, inclusiveness, participatory, integration and transparency, inclusiveness and participatory are the most consistent characteristics with co-operative principles. The said co-op principles are "participation" and "cooperation" of members. Participation and cooperation of members are important in the activities of university co-ops that try to realize a meaningful college life as well as members' learning and growth.

University co-ops would like to contribute to creating attractive university communities by making of the value and strength of university co-ops, i.e. participation and cooperation of members, including university members, and strengthening attractive businesses with high value-added that cannot be imitated by other business entities, as university co-op brand.









食

食堂運営について

Supporting healthy life of students through delicious food and smile!

A university co-op supports everyone's healthy diet through cafeteria operations.

We also conduct many events, such as food fairs, to promote exchanges in the cafeteria.

In addition, we put a great deal of effort in dietary education activities.

Cafeteria Renovation

We renew our dining facilities for a more comfortable campus life.

For students, a university co-op is a welfare facility that is essential to campus life. Know-how and ideas that have been accumulated by university co-op for more than 60 years are reflected in these facilities. Every year we are working on the renovation of cafeterias.





oyo University Co-op





Japanese Red Cross Toyota College of Nursing Co-op

Meal Card & Meal Coupon (Healthy Meal Ticket;

There are 129 university co-ops that adopted meal card and meal coupon as an initiative to support students to eat properly. It is a card charged with a certain amount of money, which can be used in dining halls. Some university co-ops report the content of meals to parents.



University co-op cooperates with public transportation to provide a service that allows students to use their transportation IC card at the cafeteria. The amount charged can be converted and used as point for cafeteria. A lot of university co-ops in Kanto, Yamanashi, Nagano and Niigata use Gaku Pass.

A lot of unique events are held in each university co-op, such as Cafeteria Fair and Local Food Fair. These events act as a place for members to interact with each other.



Ritsumeikan Co-op







Food Fair posters. The colorful posters tailored to four seasons liven up the dining halls at university co-ops in Kyushu.

Gakushoku Dot Coop

Gakushoku Dot Coop is a system that enables its users to search any menu and its details. A user can put the food he/she ate at the co-op cafeteria to the virtual tray to check the nutritional value, amount of calories and price.



Gakushoku Dot Coop homepage that is used in Hokkaido, Tohoku, Kanto, Yamanashi, Nagano, Niigata and Tokai





Dietary Education Activities

The staff of university health center together with a registered dietitian from the university co-op hold diet nutrition consultations and health fairs.

7 key points

of dietary education activities

- 1 Enjoy your meals
- 2 Eat balanced meals
- 3 Be knowledgeable about food
- 4 Cook by yourself
- Visit production areas
- 6 Value Japanese food culture
- Think critically in regard to abundant information on food



Dietary education at the University of Tokyo Co-op



Health Festival at Atomi University

New Cafeteria

Here's the story behind

Fukuyama City University Co-op's new cafeteria.

This cafeteria was opened in April 2018 after the previous tenant who have been operating a restaurant and shop decided not to renew the contract. The opening itself was a long-awaited event because there was no cafeteria for more than six months. This cafeteria serves popular dishes among students to ensure they can eat well and healthy.







IC-embedded Student Card

some co-op stores have begun introducing IC-embedded student card with prepaid feature that can also be used in the stores. There are some co-ops that are commissioned by the university to issue IC-embedded student cards



店舗運営について

We guarantee that students can find what they need at a co-op store!

A university co-op store provides goods and services that are necessary for college life. It also sells foodstuff, computers and stationery, textbooks and specialized books for classes and experiments, and also acts as front counter for travel and driving school.

A university co-op store also sells original merchandise featuring the university's character.



University merchandise created together with members!

Hitotsubashi University Co-op Store Manager

Teruyo Koiwa

Hitotsubashi University Co-op have a few products that made use of the beauty of university campus, so we wanted to create something. After consulting with the student committee members, we held a contest targeting students and faculty members, called Landscape of Hitotsubashi. We created clear holders from the winners.

Member's Voice

Cooperation of many people has created university merchandise!

Hitotsubashi University

Nanae Hamaki

Through open call for participants, we made university merchandise. I think the winners cleverly caught the charm of Hitotsubashi, which are its richness in nature and historic buildings. I am glad that many people voted to create this merchandise.

On-campus Convenience Store

A university co-op store operates by a convenience store style, by providing bread, lunch boxes, sweets, beverages and other foodstuff necessary for daily life. Some university co-op stores provide original rice balls and bread created together with members, by cooperating with manufacturers.



Nagoya University Co-op

Co-op Stationery

Co-op stationery merchandise have been developed in order to contribute to study and research activities. Stationeries are prepared to support a wide range of academic activities, from collecting information to making presentation. Many of the products in Co-op Stationery Catalog are compliant with Act on Promoting Green Purchasing.



Keio University Co-op

Bookstores

Co-op bookstores have a wide variety of textbooks, reference books and specialized books required for education and research. The books are provided to suit departments and area of research in each university. In addition, co-op bookstores also provide books that can help job hunting and life of students for each season. University co-ops offer a discount on books and magazines to support study and research.

* Some products, such as academic journals, are not discounted.



Rakuno Gakuen University Co-op



Obihiro University Co-op

Reading Marathon

Reading Marathon is an initiative to cultivate the reading habit of students. Currently, there are about 170 stores participating in this initiative with entries from 30,000 students. Students write impressions of a book on a POP card, which is displayed on the store, and then circle of exchange among university students is spreading. Some university co-ops also publish book-review journal made by faculty, graduate students and university students.



Tsuda University Co-op



Ritsumeikan Co-op

University Merchandise

Sale of university merchandise incorporating unique characteristics of the university is well received by co-op members and faculty. Some of them are sold as the official university merchandise.



Obihiro University Co-o



Tohoku University Co-op

Co-op New Store

Every year we renew and open new stores around Japan.

One of them is Japanese Red Cross Toyota College of Nursing Co-op.

This co-op was opened in March 2018. Questionnaires collected by students helped us picked specialized products and training-related supplies for sale. With the idea of eating properly, we don't sell cup noodles. Instead, we sell rice balls, bread and beverages. We also have specialized products such as practical nurse clothes and stethoscopes that are difficult to get at general stores.







共済事業について

Supporting safe college livelihood of students in good health!

We support students' college life both physically and mentally by conducting regular check of health and diet habits of students, by proposing how to prevent traffic accident and informing the dangers of drinking.



Mutual aid seminar

Staff's Voice



We have fun activities working with the student committee every day.

Minami Kyushu University Co-op Miyakonojo Campus

Hikari Otsu

Minami Kyushu University is a small university, so we know each student's face well. There are many students who originally came from far away places, so I always try to interact with them like a parent would do.

Member's Voice



Mutual aid is a system where students help each other.

Minami Kyushu University Miyakonojo Campus

Rina Matsumoto

Mutual aid is a system that supports students from all over the country. I love to help other people, and I am fascinated by the fact that I can help students all over the country just by joining mutual aid. I want to convey the benefits of mutual aid to members.

Health Check and Mental Health Care

University Co-operatives Mutual Aid Federation holds various health checks with the aim to review students' health and lifestyle, and established free health consultation telephone service for students, where students can consult about any physical and mental issues.





Health Festival (Seisen Jogakuin College Co-op and Takasaki City University of Economics Co-op)

Bicycle and Safe-driving Awareness

Students often encounter an accident or injury while they are on their bicycle or motorcycle. University co-ops are working to prevent accidents by displaying bicycle accident prevention posters and holding bicycle inspections.



Bicycle inspection at Kushiro Public University of Economics Co-op

Preventing Alcohol Harassment

A student will can start to drink his/her first drink after reaching 20 years old. We hold alcohol patch test that determines whether a person has a strong or weak constitution agaings alcohol, and conduct educational activities on how to drink alcohol and how to prevent alcohol-related accidents.

* Underage drinking is prohibited by law.



Alcohol patch test at Sapporo Gakuin University Co-op

Study Session on Benefit Payment

In the study session, students and staff are given the opportunity to think about what preventive activities can be carried out by discussing actual cases of mutual aid payments. We inform students about the actual situation and prevention of illnesses and injuries by informing them of the mutual aid benefit payment details. In addition, we put Mutual Aid Boards at co-op stores as well as created and distributed posters and booklets to encourage students to apply for mutual aid.







Mutual aid boards (Saitama University Co-op, Aichi Prefectural University Co-op and Jumonii University Co-op)

Dietary Life Consultation

We hold dietary life consultation where a dietitian ask students about their eating habits and offer advices. In addition, we also propose how to take balanced meal.



Dietary life consultation at Kitami Institute of Technology Co-op



Dietary life consultation at Tokyo University of the Arts Co-op



Dietary life consultation at Otaru University of Commerce Co-op

A student faces risks during his/her college life, e.g. risk of injury or illness. University co-ops offer Student Mutual Aid (Kyosai) as a system where students help each other in order to ensure students to keep omer in order to ensure students to keep studying. In addition, university co-ops also offer Personal Liability Insurance for Students, which is useful when a student causes trouble to other person, Supporter Death Coverage Insurance, which is paid when a student's supporter dies, and which is a student's supporter loses his/her income due to injury or illness. University co-ops also give advice regarding students' safety and health.

Study Support System is a system that provides emergency study aid to student members who are economically troubled when their parents/supporters died. We ask the students to write the parents/supporters' annual income and family structure. We will pay 100,000 ven after examination, based on the Study Support Regulations (no refund required). From the time of its establishment to September 2018, a total of 686 million yen has been paid to 3,956

Under the university co-op's coverage system, we support the students 24 hours a day, 365 days a year!

 Hospital visits for injury are covered from day 1 to day 90. It covers hospitalization from the first day to day 200 for sickness and injury.

Extraordinary expenses for support for returning to school for students with severe disabilities are also covered.
 We also have special clause for academic continuance support when parents/supporters die.

University Co-operatives Mutual Aid Federation

1-12-4 Koenji Minami, Suginami-ku, Tokyo 166-0003

We provide financial expenses incurred after

https://kyosai.univcoop.or.jp/





722,000 student members nationwide help each other.

The Student Comprehensive Mutual Insurance is a

coverage system where 210 university co-ops and

We provide coverage for accidents with liability for damage during regi curriculum and daily life.

FY 2019 ver.

We provide negotiating service for accidents with liability for damage in Japan

alone. Tenant liability coverage (with negotiation service) for lenders and verage for own household goods. Coverage expenses when relatives come to visit their children (students) no is being hospitalized for 3 days or more due to injury or illness (coverag parents' transportation expenses).

Each university co-op

Co-op Insurance Support Phone Number ****0120-335-770





4 Career Development Support



※ キャリア形成支援について

Creating an environment to support students in their study and growth

University co-ops are the students' partner from admission until employment. University co-ops support efforts to nurture the students' growth by providing various courses and opportunities to experience, tailored to each university's needs, which enable the students to learn skills needed in college life.



Staff's Voice

Supporting students to become the person one truly wishes to be.

Hirosaki University Co-op Staff at Learning, Experience and Departure Course

Mihoko Serita

Four-year period in university will pass quickly. We started the course to with the hope that if first year students have the time to think about themselves and the future, the options would be infinite. We want to create an opportunity for students to discover new possibilities.



Thanks to the support from the staff, I was able to learn about the manners and appearances necessary for working adult. I was also able to gain insights of becoming a member of society through interviews with working adults and planning and management with companies.

Digital Educational Contents Support

We have developed a specialized book viewer, bearing in mind that e-books and teaching materials will play a major role in changing the quality of education. We offer functions unique to a specialized book viewer, such as sharing using the annotation function and collecting usage logs.



University co-op e-books homepage



Computer-related Services

University co-ops offer various services to ensure that students can use their PCs free from anxiety for four years. University co-ops provide computer courses for beginners, cooperate with computer makers, and accept school



Computer course at Nagasaki University Co-op

Supporting Research on Learning through Computers

We hold academic conference on learning through computers with CIEC (Community for Innovation of Education and learning through Computers and communication networks). This annual conference serves as a place for exchange and learning of education and research using computers.



2018 PC Conference in Kumamoto University

* As of December 2018, 76 organizations and 792 individuals have joined CIEC.

Job Hunting Assistance

University co-ops support enthusiastic students through various courses and seminars. Senior students who are experienced in job hunting offer advice from their own experiences to junior students. University co-ops also hold seminars to make students think about work and know the various industries. University co-ops also hold joint briefing sessions where various companies deliver presentations.





Seminar and consultation corner

Career Support

University co-ops offer an opportunity to think about college life from admission until graduation, by holding what we called "vision navigation seminars," to help students live their college life purposefully.





Manatabi Course (learning, experience and departure) was held in Hirosaki University Co-op. This event was planned and executed together by students and co-op staff.

Foreign Language Study Program and Overseas Internship Program

University co-ops hold language trainings, homestay programs abroad, thematic trips, and overseas internship programs, which provide opportunity for students to learn about environment, welfare, history, peace and many other issues. We encourage students to get experience abroad as it will benefit their career.



Some university co-ops hold an English course before the trip



Internship program at Walt Disney World Resort in Florida, US

Support for High School Students and Freshmen

University co-ops offer advice on preparation of admission and college life through orientation sessions by senior students.

Open Campus and Advice on Life as Freshmer

In open campus, students offer free drinks and written messages of support for high school students and give advice on college life. Senior students also give advice for new students who live alone on housing, goods, furniture and home electronics based on their new experience.





Open Campus

Briefing for home students at Kagoshima University Co-on

Orientation Sessions for Parents Before Admission

We are a reliable partner for students and parents to resolve the students' anxiety before entering the university. Senior students, faculty members and co-op staff provide guidance on various things regarding preparation of college life, including living alone, textbooks, teaching materials and computers.





Parent gathering at Yamagata University Co-op



Relationship with Society

全 国 大 学 生 協 連 ふくしま被災地スタディツアー2018



社会とのかかわりについて

Broadening horizons and knowledge by participating in social activities

University co-ops provide support for students who want to be involved in reconstruction support activities of the Great East Japan Earthquake, environmental activities (CO2 emissions reduction, etc.) and other social activities. University co-ops also promote exchange of students and exchange with other co-ops in international level, and also cooperate with UNICEF activities.





Activities you do as a student will sure lead to your future!

Executive Director Juon Network

Takayuki Kasumi

Activities I did when I was a student served as the starting point for my current job. From various activities, various connections will be born. Leap before you look!



As a student, we shall experience a lot of things.

Fukushima Study Tour

Rika Tanaka

As a generation that underpins the Japanese society in the future, I think that the accident in Fukushima is a major issue we face and I hope many members understand this. During the study tour, participants were able to discuss issues that emerged from what they had experienced.

Fukushima Study Tour

Eight years have passed since the Great East Japan Earthquake, which caused unprecedented damage to Tohoku and other parts of Japan. The evacuation instructions in Fukushima, where the nuclear power plant accident occurred, were finally lifted, except in difficult-to-return zones. We created Fukushima Study Tour for the participants to know about Fukushima and think about Japan's future.



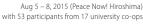


Fukushima Study Tour was held in September 10-12, 2018

Peace Promoting Activities

Every year students carry out projects such as Peace Now! in Hiroshima, Nagasaki and Okinawa. They think and discuss about the importance of peace with students of the same age while reliving wartime experiences.







isiting the bombed camphor tree (Sanno Shrine, Nagasaki) in Peace Now! Nagasaki

Environmental Activities

University co-ops support the students who address social issues (reducing CO₂ emissions, energy and resource conservation, 3R, etc.) by providing information and opportunities to participate in fieldwork through their business and organizational activities. University co-ops also hold national seminar on environment, where the students talk about the challenge and results of the activities.



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Nara University of Education Co-op

Juon Network (http://juon.or.jp)

Juon Network, an incorporated nonprofit organization, was established in April 1998, assisted by university co-ops. It aims at connecting urban and rural people through a network, environment conservation and improvement, finding and spreading of local culture, solving the depopulation and concentration problem, etc.



Juon disposable sticks from timber of forest thinning Tama

Tama Forest & Nature School in Okutama, Tokyo





Kiri no Kogen Forest School in Showa, Gunma

Budou no Oka Fields School in Yamanashi

International Co-operative Alliance

NFUCA joined International Co-operative Alliance (ICA), the world's largest NGO since 2001, in order to strengthen cooperation with cooperatives in the world. In 2018, we held a meeting of ICA Committee on University/Campus Co-operatives in the Asia and Pacific, as well as a workshop in Singapore. We also have exchanges with other countries by conducting various events, such as the annual Japan-Korea Student Exchange Seminar.

* ICA (International Co-operative Alliance) is made up of 312 members and more than 10 billion individual members from 109 countries.





ICA activity in Singapore Japan-Korea Student Exchange Semina

Survey by NFUCA

NFUCA collects data from more than 20,000 college students every year to investigate their actual condition.



Press conference of 53rd Survey on Student Life Condition This survey draws attention from the community since it has been carried out for 54 times and can provide insight on the current situation and changes of students. NFUCA also conduct Survey on Freshmen Targeting Their Parents and Survey on Graduate Student Life Condition.



b/Participation in Co-op Activities



生協活動への参加について

Reflecting members' opinions and requests for better activities

In university co-ops, the members' opinions and requests are reflected in their management. This is possible through their participation in various opportunities, such as hitokoto card (opinion card), questionnaire, meetings, committees (students, graduate students, international students, faculty and staff), daily activities of the Board of Directors and General Assembly.

Annual General Meeting

General Assembly (for members) and General Meeting of Representatives (for representatives of members) determine the year summary and policy, as well as financial results and budget of the co-op.



62nd Annual General Meeting of National Federation of University Co-operative Associations and 9th Annual General Meeting of University Co-operatives Mutual Federation (Nagoya Congress Center)

Board of Directors

All elements of the university, such as students, faculty and staff gather to discuss the day-to-day management of co-op, ranging from members' needs to store operations.



Board of Directors, Musashi Academy Co-op

Hitokoto Card

Hitokoto card is a mechanism that enables the co-op to ask its members' opinions and requests through paper cards or internet, and then the co-op staff responds. This initiative is a part of interactions with co-op members.



Hitokoto Card and its box







Sending information through various social media outlets (Tohoku University Co-op)

Various Committees

In addition to Student Committee with 10,000 members across Japan, there are Graduate Student Committee, International Student Committee and Faculty and Staff Committee in each co-op. Based on the policy of Board of Directors, these committees conduct various activities, such as welcome party for freshmen, store decoration and decision about its goods, mutual aid activities, sports activities and environmental activities. They realize requests from co-op members in various forms.



2018 International Seminar held by NFUCA



was decorated by Student Committee

Outline and Operation of NFUCA

National Federation of University Co-operative Associations (NFUCA) has 215 university co-op members and more than 1.55 million individual members (students, graduate students and faculty). They invest by buying one share per member, use products and services of the co-op.

■ Name

National Federation of University Co-operative Associations (NFUCA)

■ Representatives

President: Prof. Motoo Furuta Managing Director & CEO: Shinichi Maita

■ Member Co-ops

215 member co-ops (as of December 2018), comprising 206 university co-ops, 2 business associations, 6 intercollege co-ops and 1 federation (University Co-operatives Mutual Federation)

■ Establishment

- May 25, 1947: National School Co-operative Federation was established.
- August 19, 1958: National School Co-operative Federation was incorporated and National Federation of University Co-operative Associations was established.
- August 8, 1959: Registration was completed.

■ Organization

Supreme decision-making body: General Assembly Board of Directors (44 members as of FY 2018), Auditors (6 people as of FY 2018)

- Individual Members 1,562,324 (as of September 30, 2018)
- Member Investment 966,920,000 yen (as of September 30, 2018)
- Total Turnover of Member Co-ops 184,500,000 yen (FY 2017)

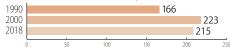
■ Financial Year

October 1 to September 30 of the following year

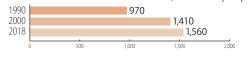
■ Blocks (Branches)

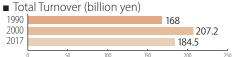
Hokkaido Block: 14 members Tohoku Block: 17 members Tokyo Block: 72 members Tokai Block: 22 members Kansai Hokuriku Block: 49 members Chugoku-Shikoku Block: 20 members Kyushu Block: 25 members

■ Number of Member Co-ops



■ Number of Individual Members (thousand people)





■ Affiliated Company University Co-op Business Center Co., Ltd., UCOM Inc.

■ Related Organizations

Community for Innovation of Education and learning through Computers and communication networks (CIEC), Juon Network

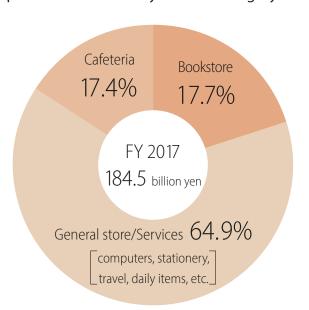
- International Relationship
- Member of International Co-operative Alliance (ICA)
- Member of ICA Committee on University/Campus Co-operatives in the Asia and Pacific
- Member of World Youth Student and Educational Travel Confederation (WYSETC)
- Member of National Association of College Stores (NACS)

Description of Business (as described in Article 3, Articles of Incorporation of NFUCA)

This federation shall carry out the following business in order to achieve the purposes as stipulated in Article 1.

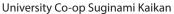
- 1. Providing direction, carrying out communication and adjustment of members.
- Carrying out communication and negotiation with various co-ops and international organizations, as well as other faculty staff and student organizations.
- 3. Carrying out activities to improve individual members' life and culture.
- 4. Carrying out activities to improve members and officers and employees' knowledge on university co-op's business.
- 5. Carrying out surveys and research and provide general information necessary for member co-ops' business.
- Providing goods that are necessary for members' business by purchasing goods and then process or not process them, or by producing goods for member co-ops.
- 7. Establishing facilities that can be used by member co-ops, individual members and officers and employees.
- 8. Carrying out travel business for individual members based on Travel Agency Act.
- 9. Carrying out any other business activities incidental thereto.

Operational Turnover by Product Category



University Co-operative Facilities







University Co-op Koenji Kaikan



University Co-op Sendai Kaikan



University Co-op Tokai Kaikan

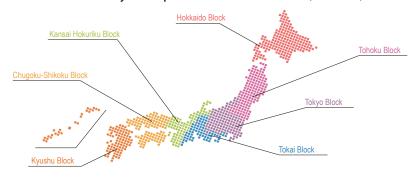


University Co-op Osaka Kaikan



Co-op Inn Kyoto (Tel. 075-256-6600)

National Federation of University Co-operative Associations (NFUCA)



Operations Based on Consumer Co-operatives Act and Articles of Incorporation

Consumer co-operatives in Japan are established and operated based on Consumer Co-operatives Act that was enacted and enforced in 1948. Articles of Incorporation (see previous page) were made in accordance with the actual situation of each co-op with reference to the example of articles of incorporation designed by Ministry of Health Labour and Welfare.

* Consumer Co-operatives Act was amended drastically in May 2007 after 59 years, and the revised act was enforced since April 2008.

