

Course Syllabus- Academic Training Practicum Course

Disney Practicum

Instructor: Refer to Academic Training Online Instructor

Location: Disney Assigned Work Location

Credit Hours: 3

Course Description: A planned work-based experience that provides students with the opportunity to fine-tune skill sets learned in class in preparation for employment. Most often, the Internship experience involves a single employer and a specific agreement with Valencia. Under the supervision of an employer representative, the student performs work based on his/her program of study. College credit is awarded for the Internship. Some internships may include compensation.

The focus will be on helping students enhance critical leadership skills, understanding differing perspectives, form personal and professional networks, and to achieve their leadership goals. Students will have the opportunity to work on skills such as; customer service, managing self/employee problems, cultural awareness, managing teams, presentation skills, making effective decisions, and supervisory skills.

Methodology:

Students will engage in Academic Training at their designated location for 30 to 37.5 hours per week. They are REQUIRED to submit one Performance Evaluation completed by the Disney management team. Students should request their performance **2-3 weeks** before leaving the role.

If students have difficulty requesting the Performance Evaluation. They should stop by the Disney Programs desk located in Apprentice Hall for support.

Performance Evaluation due date:

Grading Standard:

Check-in

20% of grade

Turned in: 100%

Missing: 0

Performance Feedback Sheet:

80% of grade

Form is completed by manager of each assigned role. Below are possible feedback and scores:

Outstanding	100
Satisfactory	80
Unsatisfactory	60
Unable to Rate	0

Student Learning Outcomes:

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Explore various career options or confirm career plans;
Apply classroom learning to real work situations;
Practice and strengthen interpersonal and technical skills; and/or
Develop industry contacts to transition from school to work upon graduation

Communication Skills

Engage in effective interpersonal, oral, and written communication.

Ethical Responsibility

Demonstrate awareness of personal responsibility in one's civic, social, and academic life.

Information Literacy

Locate, evaluate, and effectively use information from diverse sources.

Critical Thinking

Effectively analyze, evaluate, synthesize, and apply information and ideas from diverse sources and disciplines.

Module Tests:

No classroom tests are assigned for this module; however, all students are required to turn in check-in and performance feedback forms for verification by the due dates, along with supporting documents via CANVAS

Attendance Policy

Refer to your Disney guidelines and training for details on worksite attendance

Academic Integrity

All forms of academic dishonesty are prohibited at Valencia College. Academic dishonesty includes, but is not limited to, acts or attempted acts of plagiarism, cheating, furnishing false information, forgery, alteration or misuse of documents, misconduct during a testing situation, facilitating academic dishonesty, and misuse of identification with intent to defraud or deceive.

Students may be subject to both the Student Code of Conduct and academic sanctions as determined in the academic judgment of the professor in cases where there is a combination of alleged violations of academic and non-academic regulations.

Any student determined by the professor to have been responsible for engaging in an act of academic dishonesty shall be subject to a range of academic penalties (apart from any sanctions that may be imposed pursuant to the Code) as determined by the professor which may include, but not be limited to, one or more of the following: loss of credit for an assignment, examination, or project; a reduction in the course grade; or a grade of "F" in the course.

Unauthorized use of ChatGPT is considered cheating and/or plagiarism according to Valencia's Academic Dishonesty Policy, which states "All work submitted by students is expected to be the result of the student's individual thoughts, research, and self-expression. Whenever a student uses ideas, wording, or organization from another source, the source shall be appropriately acknowledged."

Disney PROGRAMS

Participant Evaluation

This evaluation represents the working/earning component of Disney Programs. It is recommended that this document be used in conjunction with results of the education/learning component, if applicable, to ensure a comprehensive review of the Cast Member's participation on the program.

Cast Member's Name*

Cast Member's Work Location*

Review Date*

DISNEY PROGRAMS BEHAVIORAL EXPECTATIONS

Outstanding	Satisfactory	Unsatisfactory	Unable to Rate
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- Communication**
Demonstrates effective communication skills in a professional and positive manner. Utilizes effective listening skills.
- Deliver Cast/Guest/Client Satisfaction**
Anticipates and meets the needs of Guests and other Cast Members.
- Dependability**
Performs job responsibilities in a timely manner with a minimum of follow-up needed.
- Teamwork**
Works well with fellow Cast Members and acts as a team player.
- Attendance / Reliability**
Reports for scheduled shifts on time and is prompt returning from lunch and breaks.
- Initiative / Problem Solving**
Takes independent action to identify and solve problems, accomplish tasks, makes timely decisions with good judgment.
- Adaptability**
Effectively handles changing situations and is able to grasp new ideas and methods. Is understanding and helpful in responding to change.

THE 5 KEYS

Outstanding	Satisfactory	Unsatisfactory	Unable to Rate
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- Safety**
Demonstrates that Safety comes first by providing a secure and safe experience for themselves, our Guests, and fellow Cast Members. Follows specific Safety procedures & techniques.
- Courtesy**
Provides friendly, personalized service and treats every internal and external Guest as an individual.
- Inclusion**
Creates a safe space to welcome and embrace everyone's unique backgrounds, experiences and perspectives.
- Show**
Contributes to our Show by exemplifying the Disney Image through adhering to the Disney Look and keeping work areas clean and neat at all times.
- Efficiency**
Produces the established volume of work necessary to meet job requirements while maintaining the appropriate service and quality standards.

Satisfactory	Unsatisfactory
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- Attendance**
Evaluate the performance level of attendance.

Satisfactory	Unsatisfactory
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- Overall Work Performance**
Evaluate the level of overall work performance.

Supervisor's Name* (First and Last)

Supervisor's Job Title*